

Condition of Flowers

- Flowers dry best in their freshest state. It is important that we receive your arrangement as soon as possible. Some flowers might be too old to properly dry to a high quality. We will select the best dried flowers for use in your piece(s). This might limit the quantity or size of finished piece(s).
- There are limitations to drying processes. For example all-white arrangements will dry to a variety of cream and natural colors - Do not expect dried flowers to match colors with their fresh form.
- Some flowers are unsuitable for preservation. We will let you know of any issues we see with your arrangement when received.

Turnaround Time

On average, orders can be expected in 3-6 weeks. This depends on complexity of flower arrangement, number of blooms, and volume of items ordered. If you have specific time-sensitive requests, please let us know and we will discuss options.

Pick-up and Delivery

Once complete, we will call you to arrange pick-up at the farm. Delivery or shipping is available at an additional charge.

Liability

While we always strive for quality results, natural variances in flowers can result in rare instances of undesirable products. We are not responsible for such events, but we will work with you to create keepsakes using any flowers from your arrangement or our collection to complete your items.

Privacy

We will only discuss details of your project to the names listed in the [Contact Information](#) section. Please let us know if you would like to involve other family members into the process! We might use photos of your completed projects on our social media, website, or other promotional material, unless requested otherwise.

Satisfaction Guarantee and Cancellation Policy

If at any time in the process you change your mind or are unhappy with the results, please contact us at medflowers@att.net to remedy the situation. If you decide you don't wish to continue once we have obtained and dried your flowers, you must forfeit either the drying deposit or the flowers themselves.